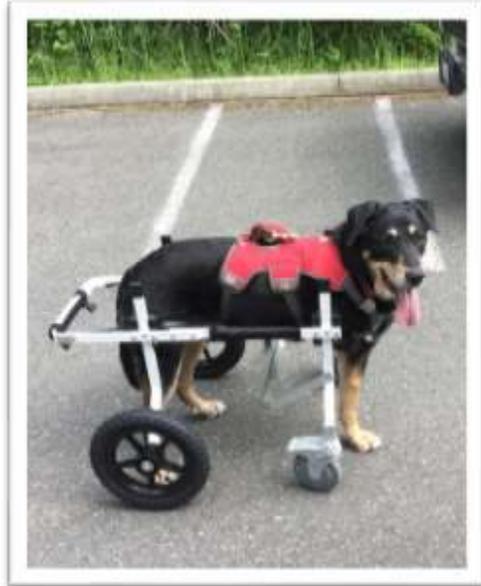
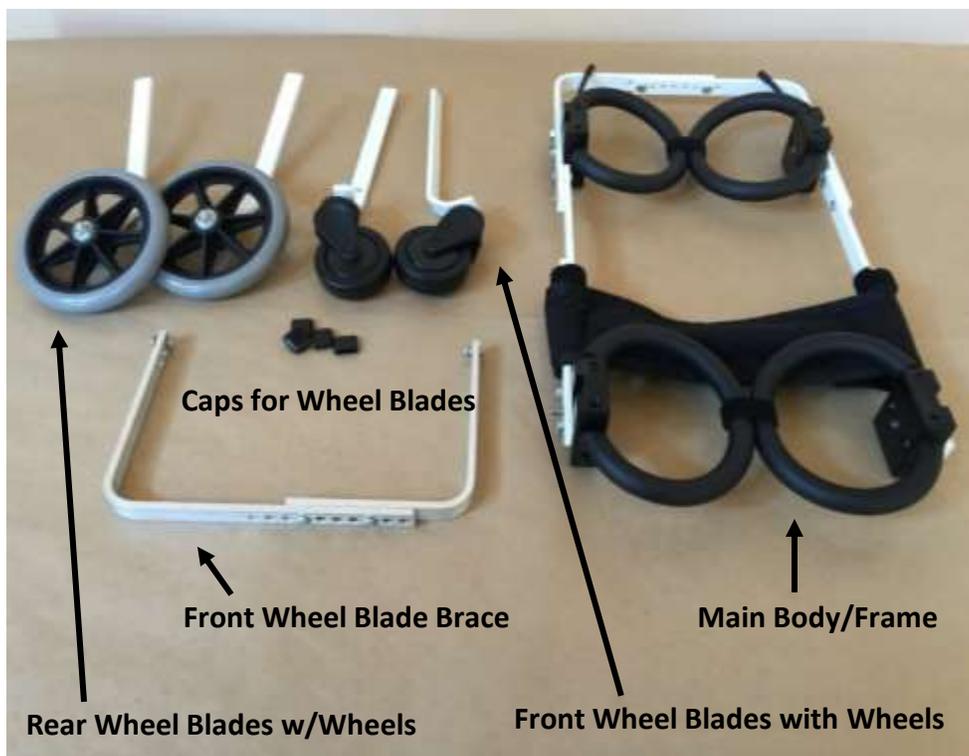


## Full Support Wheelchair Assembly Instructions



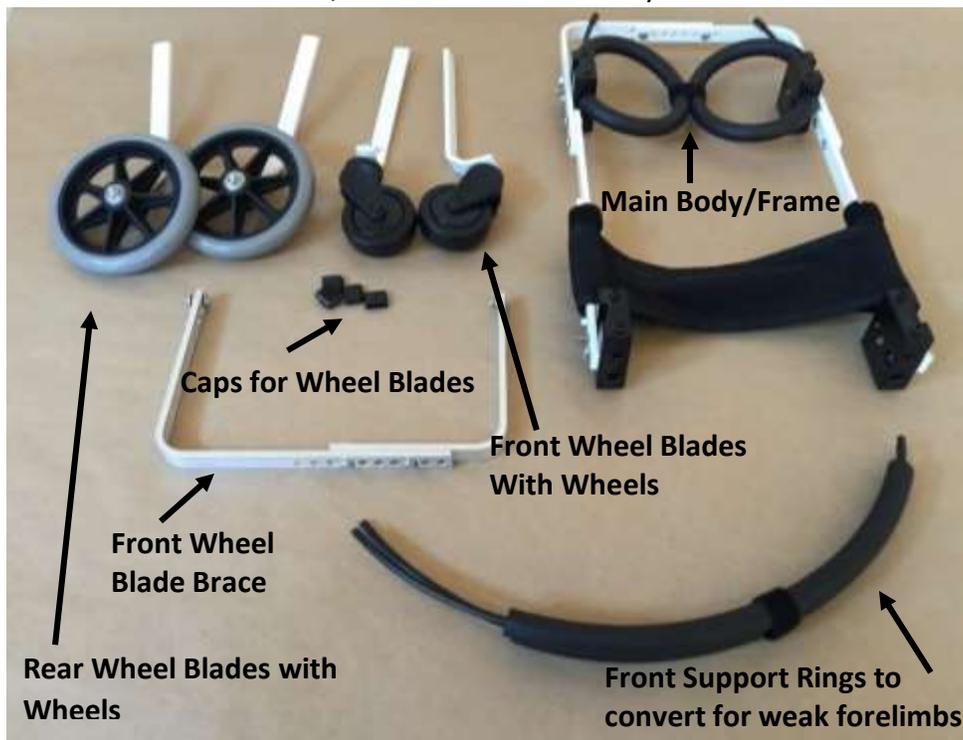
**Very important: Please email pictures of your pet in the wheelchair after you have it assembled so we can help with adjustments and proper fit.**



**Above:** If you indicated your pet has “weak” forelimb strength your parts will look like above.

**Below:** If you indicated your pet has “moderate” forelimb strength your parts will look like below.

**Note:** Parts will vary in size and shape for each individual pet. You will need Phillips Head Screwdriver and 7/16 Wrench for assembly.



## Other Miscellaneous Parts



**Leg Slings:** Are used for pets that are completely paralyzed in their rear legs. Pets that have any use of their rear legs will not need these and they can be removed and set aside if/until needed.

**Sidebars with Girth Straps:** Are included with every wheelchair. They are used if the wheelchair needs to be converted into a Rear Support Two-Wheel design. These can be set aside if/until needed.

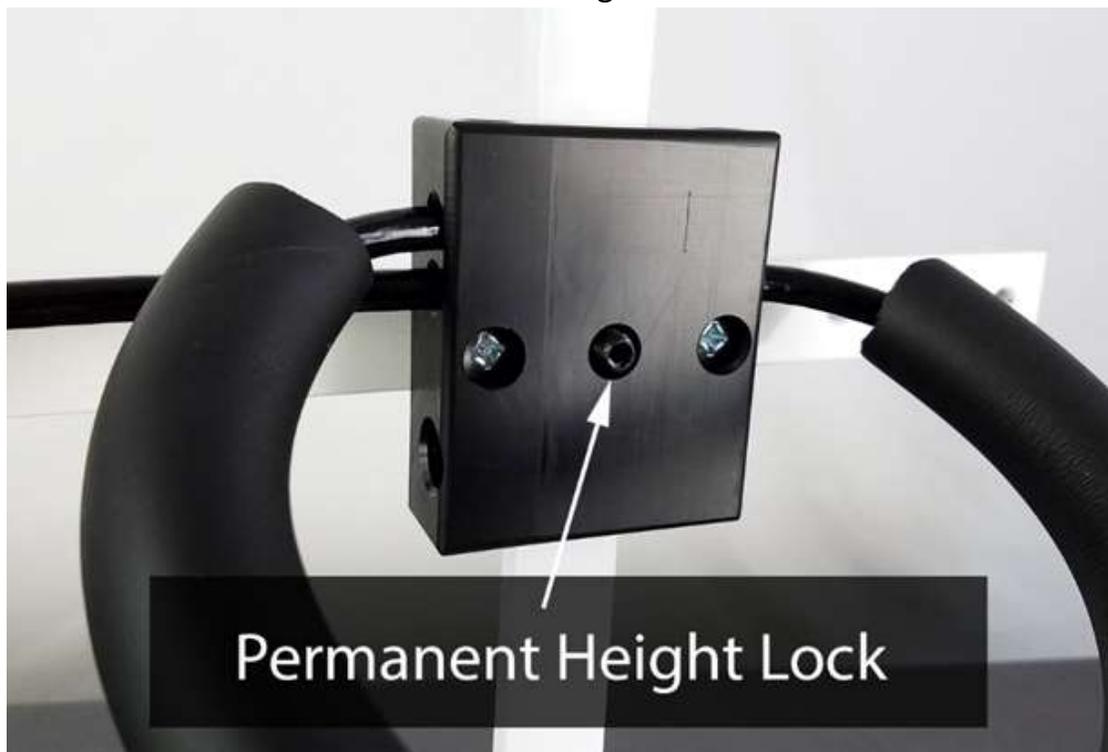


**Headrest:** If you ordered the optional headrest with your wheelchair, it will be assembled on a pair of sidebars. Headrest is to be used on pets that need head or neck support; additional padding on the headrest is recommended, to ensure your pet's head is at a comfortable level.

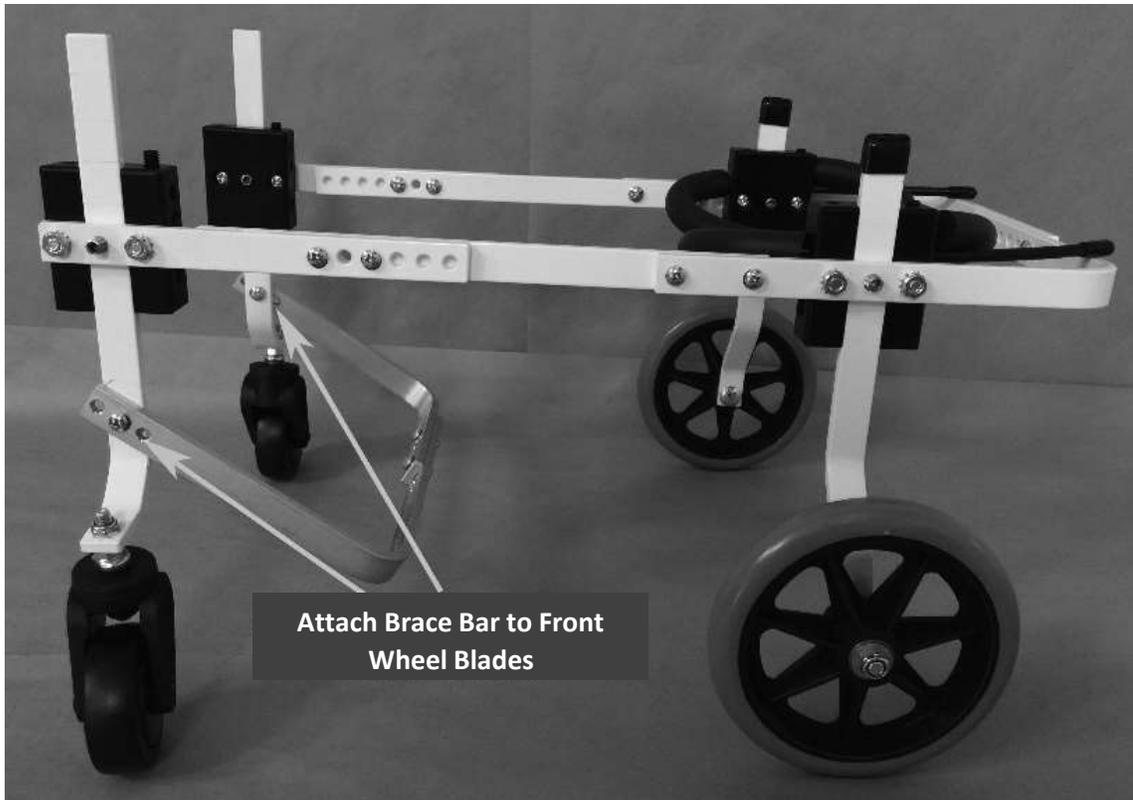
## Assembling Your K9 Cart



- 1) Slide wheel blades into black blocks and tighten in place using inside set screws as shown below. Front Support Rings will be missing for pets with moderate forelimb strength.



- 2) Attach Front Wheel Blade Brace as shown below. You'll first need to remove the lock nuts and bolts from brace and then use to attach to wheel blades. A 7/16 Wrench will be useful for this step.
- 3) The front brace can be positioned forward or behind the front legs. Most pets using the wheelchair set up for "weak" front legs will have the brace positioned forward.
- 4) The front brace will have multiple holes allowing you to adjust the distance.



5) Finish by putting black rubber caps on tips of wheel blades.



**Above:** Fully assembled Full Support Wheelchair for pets with **moderate** forelimb strength.

**Below:** Fully assembled Full Support Wheelchair for pets with **weak** forelimb strength.



# Adjusting Your K9 Cart

Height

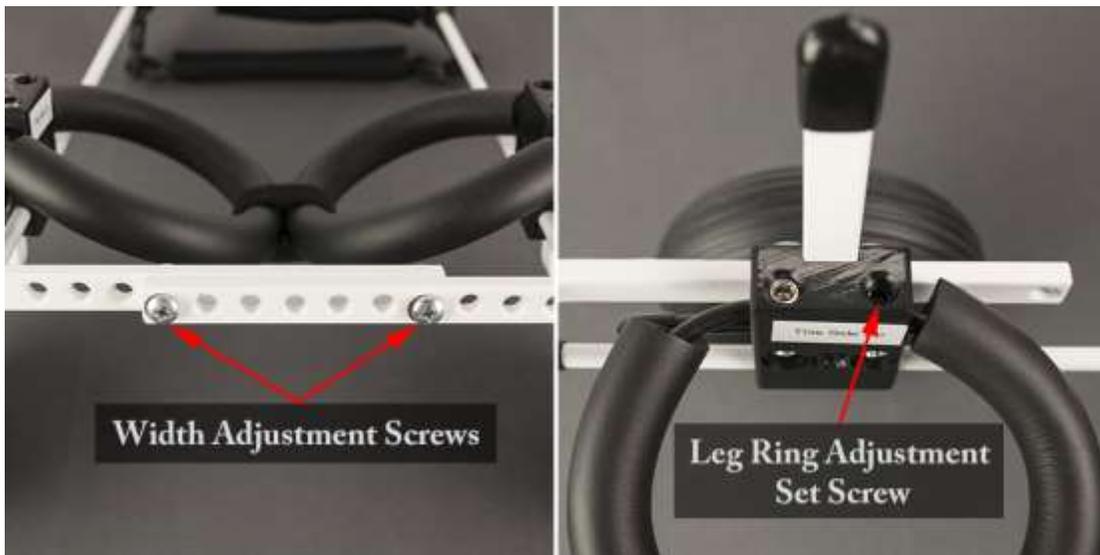


To adjust the height of your wheelchair you will use the inside set screw found on the inside of the black block. When screws are loose, the main frame will slide up and down on wheel blades. Set accordingly and lock back in place.



Height should be set so your pets legs are at full extension with the paws able to touch flat on the ground. To test height: lift wheels off ground a couple of inches. If feet still touch, the height is too low.

## Width



To adjust the width, you will need a screwdriver and wrench. You will need to adjust the width on the Back Bar and Brace Bar, along with lengthening (if widening) or shortening (if narrowing) the leg rings.

Width should be set so there's room on each side without your pet's body rubbing against the cart. You should be able to slide your hands down through the rings on each side.



## Length

Length should be set so the front block rest next to your pet's shoulders. To adjust length, you will need a screwdriver and wrench



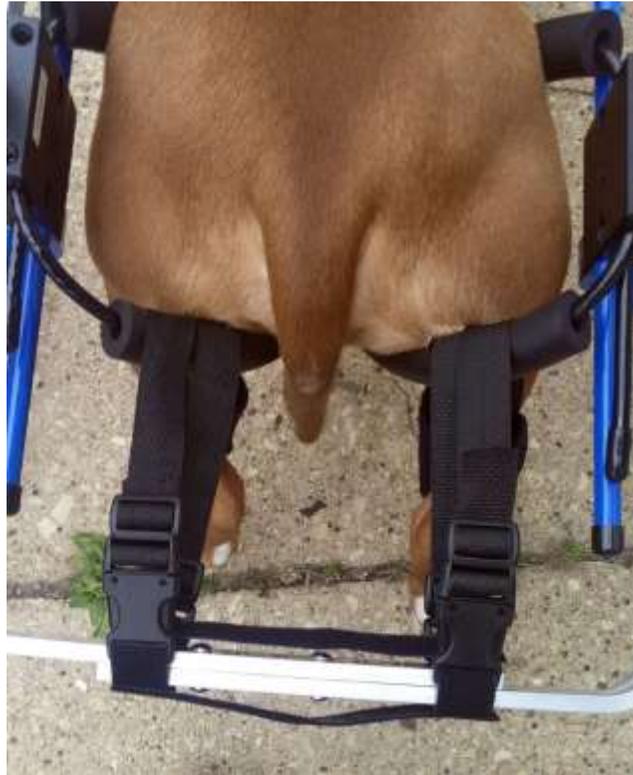
Moderate Front Support



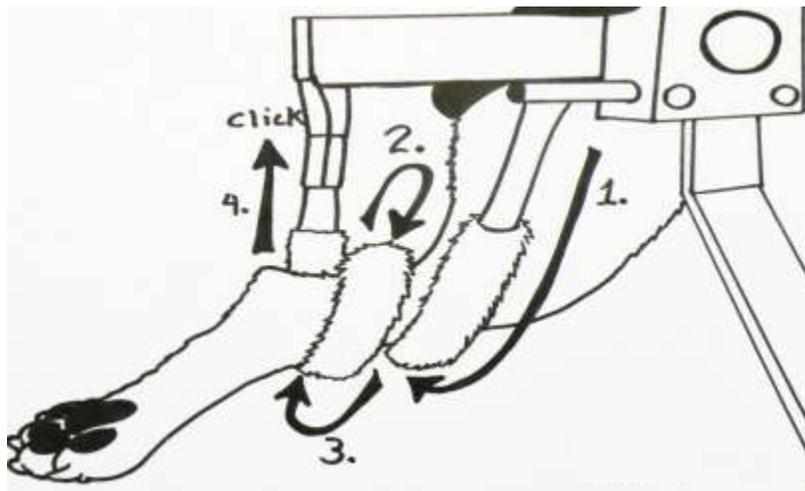
Full Front Support

## How to Properly Use the Leg Slings

Make sure leg slings hang down through the support rings as shown in the image below.



Wrap twice around the leg above the hock and clip the back bar. Adjust length of straps so feet are elevated barely off the ground, no more than 3 inches, less for smaller pets. Feet should not be lifted high off the ground, just enough so they don't drag.



## Converting The Extra Supportive To The Fully Supportive

To add or remove the front support rings, use the two set screws found on the tops of the black blocks. Extra cable will stick out the front.



Finish by securely rings together in the middle with Velcro wrap.

## **Trouble Shooting**

### **Answers to Common Questions and Concerns for All K9 Cart Models**

*Please refer to this list of common questions and concerns regarding the fitting and use of your pet's K9 Cart. If your concern is not addressed, please contact us via telephone or email as soon as possible, so we can advise accordingly.*

**The Wheels Are Running Over My Pet's Paws:** This is usually due to improper fit. Make sure the height is set so the rear paws can just touch the ground. This can also happen if your pet is leaning to one side (see below) or if the cart is too narrow.

**My Pet Can Only Use One Rear Leg:** In these cases, both rear paws have to be on the ground. You cannot sling one leg up and leave the other down. If the paw is dragging on rough surfaces, we recommend purchasing a protective boot for that paw. Most pet stores carry boots, and we have boots that can be ordered from us as well; just visit [www.k9carts.com](http://www.k9carts.com) to learn more.

**My Pet Is Leaning To One Side:** Place some padding (such as foam or a small towel) on the side that your pet leans against in the supportive rings between his/her outer thigh and the black block. This will help center their body within the support system, which is very important.

**My Pet is Not Moving In The Cart:** This could be due to incorrect fit, or front leg weakness. Please send us photos and/or video so we can evaluate. If we believe it is due to front leg weakness, we may recommend that you add on the extra supportive parts.

**My Pet Only Moves Backwards In The Cart:** This happens when either the cart is not balanced correctly, or the pet is experiencing weakness in the front legs. Please send us photos and/or video for a fitting evaluation.

**My Pet Is Only Laying Down/Trying To Lay Down In Cart:** This usually indicates weakness in the front legs. Please send us photos and/or video for evaluation.

**The Sidebars Are Tipping Down:** The top girth strap may be too long, causing the side bars to dip downward. Please refer to page 8 for details on balancing and cart adjustments. When in doubt, send us a couple photos for evaluation.

**My Pet Is Hopping Out Of The Cart:** This is usually due to the height not set correctly, and/or the side bars not parallel to the ground. If you believe the cart is fit properly and your pet is still doing this, please send us a short video, so we can evaluate the situation.

**My Pet Is Developing Sores In The Groin Area:** Please send us photos of your pet in their K9 Cart. Pets should never get sores in our carts. Sores are caused by the cart not being balanced properly (see page 8), the height set incorrectly, or the legs are being slung up incorrectly.

**My Pet's Paws Can Not Touch The Ground On The Lowest Height Setting:** Please send photos of your pet in their K9 Cart; we need to see photos from the side, from the back, and from the top looking down onto your pet's back.

**The Cart Is Tipping Over When My Pet Is In It:** If your dog is wild it is possible that it could tip over, especially on hilly terrain. Please send photos and/or video to ensure that your K9 Cart is correctly balanced, to minimize the risk of tipping. As well, please always keep an eye on your pet when they are in their K9 Cart.

**My Pet Is Urinating Or Defecating On The Leg Rings:** This happens when the pet is not seated correctly in supportive rings or the cart is not correctly fit. Please send us photos and/or video for evaluation.

**Can I Remove The Leg Slings?** You can remove them if they are not needed at the moment. It is recommended that you leave the Velcro strip on the back bar for future use. If you are unsure how to re-attach them, please contact us and we can email a short video showing how to re-attach the leg slings.

**Do You Remove The Velcro Connecting The Leg Rings In The Center?** No, please DO NOT remove it. If your pet has a narrow groin and it is causing the legs to splay outwards, then we may suggest narrower foam. If your pet is a male dog then there will be a connector between the rings. Please send photos of your pet in their K9 Cart for evaluation.

**How Long Should I Keep Your Pet In Their K9 Cart?** Never leave your pet alone in their K9 Cart. You can have your pet in their cart outside, provided you keep an eye on them. Length of time in the K9 Cart depends on your pet's age and activity level. If your pet is older and has not been walking for some time, take it easy and exercise little and often.

**Can My Pet Lay Down In Their K9 Cart?** If you have a small pet (for example, dachshunds, corgis, cats, etc), then often they will lay down on their chest with their rear up in the air. Larger dogs (for example, labs, shepherds, boxers) cannot lay down in the wheelchair, as it could hurt their back. Please note: consistent laying down/refusal to stand when in the cart

may indicate forelimb weakness; if you are concerned about this possibility, please send us photos and/or video for evaluation.

**How Long Can My Pet Be In The Cart?** If your pet has not been able to walk for a while, then take it slowly and gradually increase the time. Young pets tend to take off and run right away.

**Can I Use The Cart Indoors?** Small dogs may use them indoors, but watch your furniture as they may bang into chairs and tables. Large dogs often cannot use the carts inside, due to the wide base. However, you can place them in their cart for their meals if you wish; we would recommend placing their food dish up on a stool to make it easier for them to reach.

**Will My Pet Become Dependent On The Cart?** No, your pet will not become dependent on their carts. Pets will never become dependent on carts long term, if they have a chance to rehabilitate. We have had many pets return to full mobility.

**When Should My Pet Stop Using The K9 Cart?** Only stop using the K9 Cart once your pet regains 100% mobility. If they begin to have issues again, put them back in the cart immediately to prevent/limit further mobility issues.

**My Dog's Legs Are Splayed Out/Hitting The Wheel Blade:** This usually indicates the cart is incorrectly fitted, or the pet is leaning to one side of the cart. Please send photos and/or video for evaluation.

**My Pet Is Biting Or Fighting The K9 Cart When Being Placed In It:** This could be due to your pet having a difficult disposition, or they could be in pain. If possible, please send photos for evaluation, so we can ensure the cart is fit correctly and not causing any discomfort.

**Maintenance Of Your K9 Cart:** Please keep your K9 Cart clean. Wipe of any dirt with a towel and water. If using the K9 Cart in salt water or at the beach please rinse off with fresh water, wipe off of any sand and salt water residue, and dry, to minimize any corrosion of bolts/screws. Periodically, we recommend checking all screws (and re-tightening as needed), to ensure they are staying tight.

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*If you need replacement parts, please call or email us with photos.*

*Remember, we are very knowledgeable and are here to help. In most cases, we do need to see photos, so that we can advise properly. Photos (from the side, the rear, and looking down on your pet's back), or a video, will help us help your pet.*

*Thank you for allowing us to help your pet with their mobility problems! We truly care!*