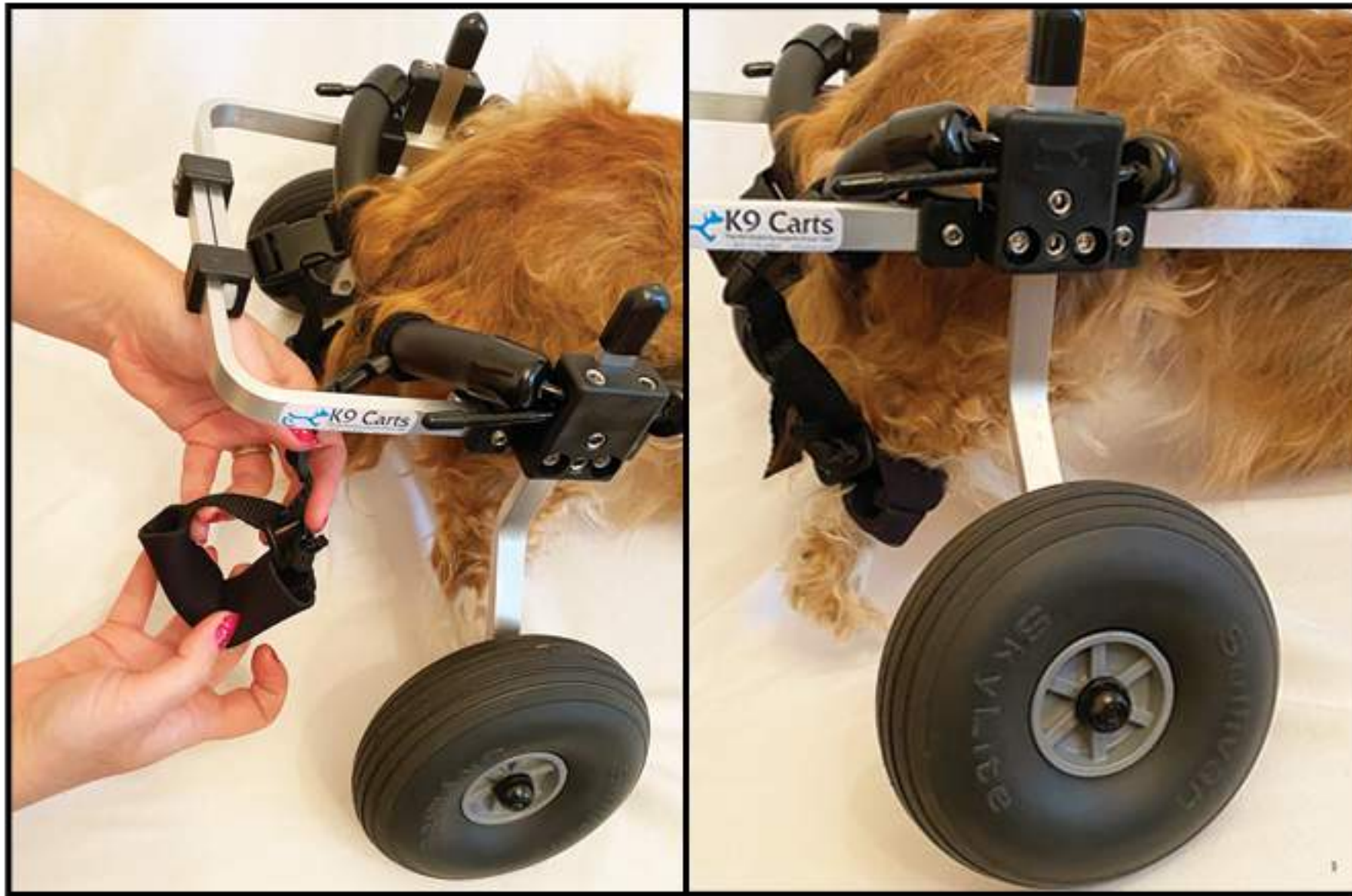


## Extras



**Foot Slings:** Only use if pets rear legs are paralyzed. Open loop & slide foot inside. Close loop around leg, above the hock. Adjust length so feet are only 1-2" off ground.



**Harness Strap:** This is included with any order for a double, rear limb amputees & rabbits. Pet will need to wear a traditional pet harness. Attach clips to d-ring of pets harness and adjust so pet cannot pull forward.



Amputee Modification

## Trouble Shooting

### Answers to Common Questions and Concerns

Please refer to this list of common questions and concerns regarding the fitting and use of your pet's K9 Cart. If your concern is not addressed, please contact us so we can advise accordingly.

**Running over rear paws:** If your pet has any feeling in one or both rear paws, the height should be set so the rear paws can just touch the ground. You do not want to use the leg slings at this time.

**Only able to use one rear leg:** Both rear paws have to be on the ground. You cannot sling one leg up and leave the other down. If the paw is dragging on rough surfaces, we recommend purchasing a protective boot for that paw.

**Leaning to one side in the rings:** Place some padding (such as foam or a small towel) on the side that your pet leans against, in the supportive rings between his/her outer thigh and the black block. This will help center their body within the support system, which is very important.

**Not moving in the cart:** This could be a fitting issue, weakness on the forelimbs or stubbornness. Be sure to take your pet to a place they associate with being active. Keep trying little and often. Send us pictures to evaluate fit.

**Cart rolling backwards:** This happens when either the cart is not balanced correctly, or the pet is experiencing weakness in the front legs. Please send us photos and/or video for a fitting evaluation. Front wheels can be added if needed.

**Only laying down/trying to lay down in cart:** This usually indicates weakness in the front legs, and they probably need the front support. Please send us photos and/or video for evaluation.

**Downward pressure on top girth strap:** Check to ensure that the side bars are parallel to the ground. The top strap may be too long causing bars to dip downward. Top strap should fit straight across the bars and chest strap should not be tight.

**Hopping out of cart:** Most often, this is due to the height not set correctly, and sidebars not parallel to the ground. Please send us a short video, so we can evaluate the situation.

**Sores developing in the groin area:** Please send us photos of your pet in their K9 Cart. Pets should never get sores in our carts. Often, sores are caused by the cart not being balanced properly, the height set incorrectly, or the legs are being slung up incorrectly.

**Feet cannot touch ground on lowest height setting:** Please send photos of your pet in their K9 Cart for our evaluation. This is usually corrected with adjusting the support system and/or width.

**Cart tipping over:** If your dog is wild, it is possible that it could tip over, especially on hilly terrain. Please send photos and/or video to ensure that your K9 Cart is correctly balanced, to minimize the risk of tipping. As well, please always keep an eye on your pet when they are in their K9 Cart.

**Urinating or defecating on the leg rings:** This happens when the pet is not seated correctly in supportive rings. It could also be that the sidebars may be dipping downwards. Please send us photos for evaluation.

**Do you remove the Velcro connecting the leg rings in the center?** NO - DO NOT REMOVE.

**How long should you keep your pet in their K9 Cart?** Never leave your pet alone in their K9 Cart. You can leave it outside, provided you keep an eye on it. Length of time in the K9 Cart depends on your pet's age and activity level. If your pet is older and has not been walking for some time, take it easy and exercise little and often.

**Can my pet lay down in their K9 Cart?** If you have a small pet then often they will lay down on their chest or on their bed. Larger dogs cannot lay down in the wheelchair, as it could hurt their back.

**Using carts indoors:** Yes, but it's common they may bump into stuff at first. If you live in a small space, using indoors may be difficult if you have a larger pet.

**Pet fighting the K9 Cart when being placed in it:** This could be due to your pet having a difficult disposition, or they could be in pain. If possible, please send photos for evaluation, so we can ensure the cart is fit correctly and not causing any discomfort.



Dog wheelchaiRx  
by K9 Carts

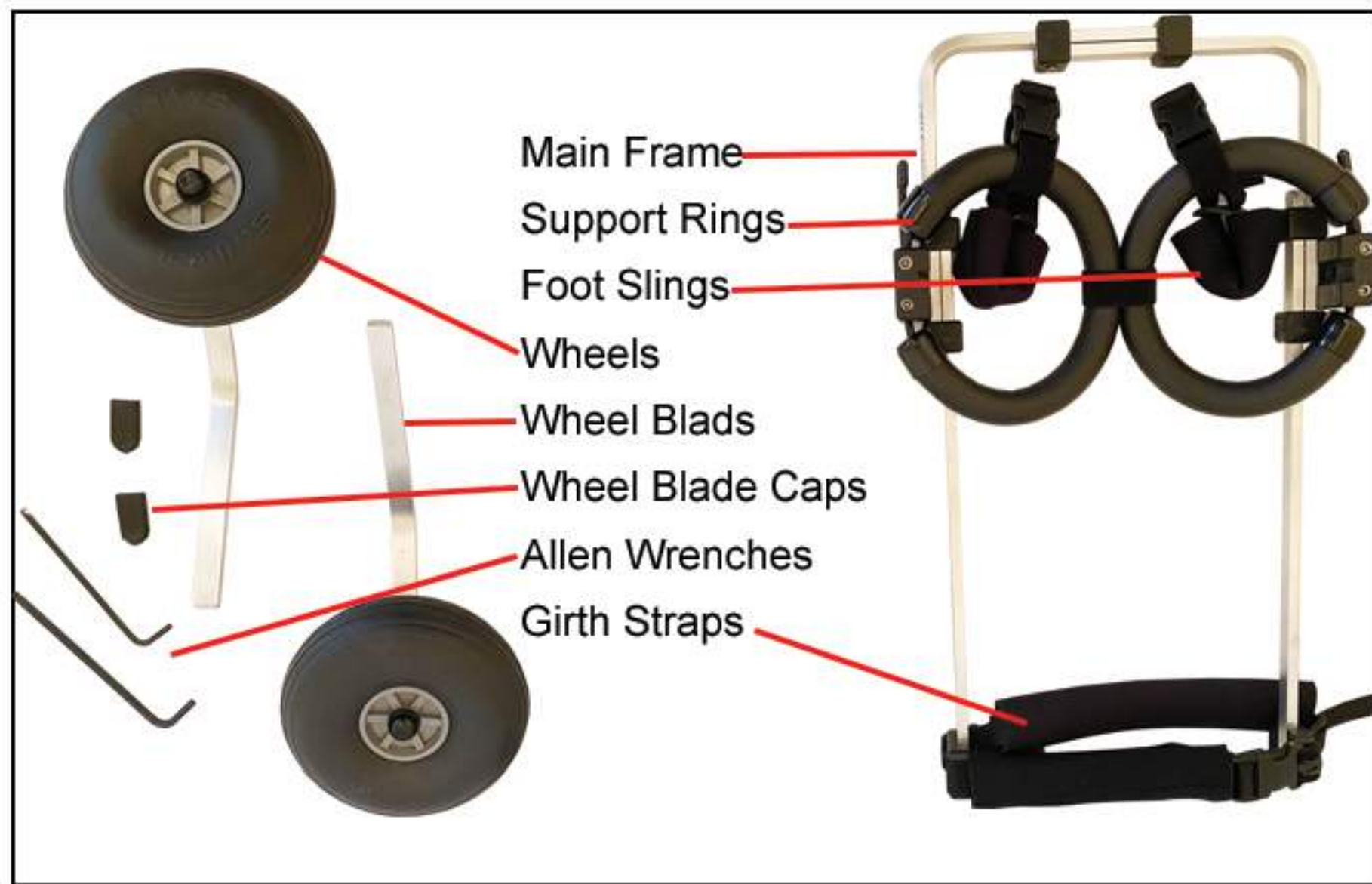


## Assembly and Fitting Instructions

We're here to help.

Email pictures of pet in cart from side, back, and looking down on them to [info@k9carts.com](mailto:info@k9carts.com)

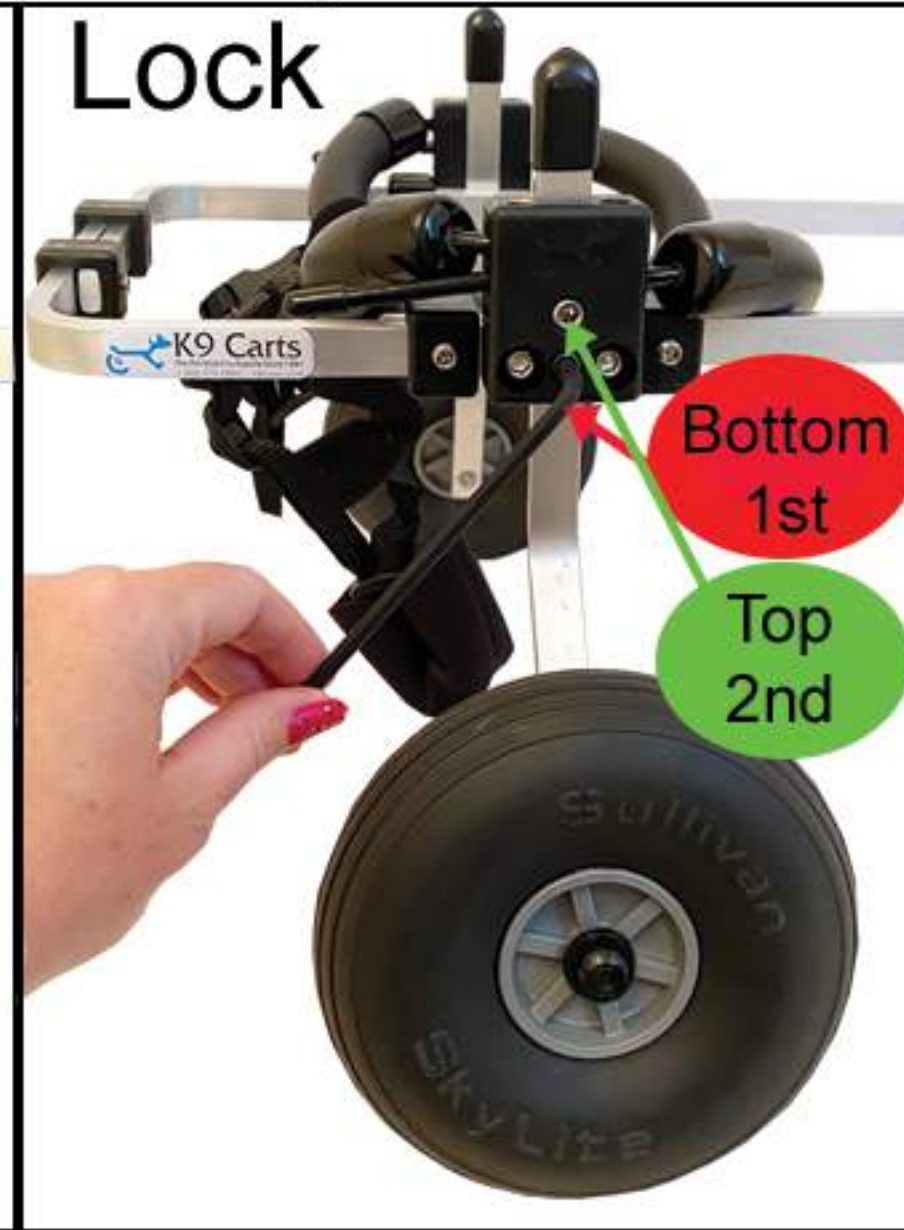




## Assembly

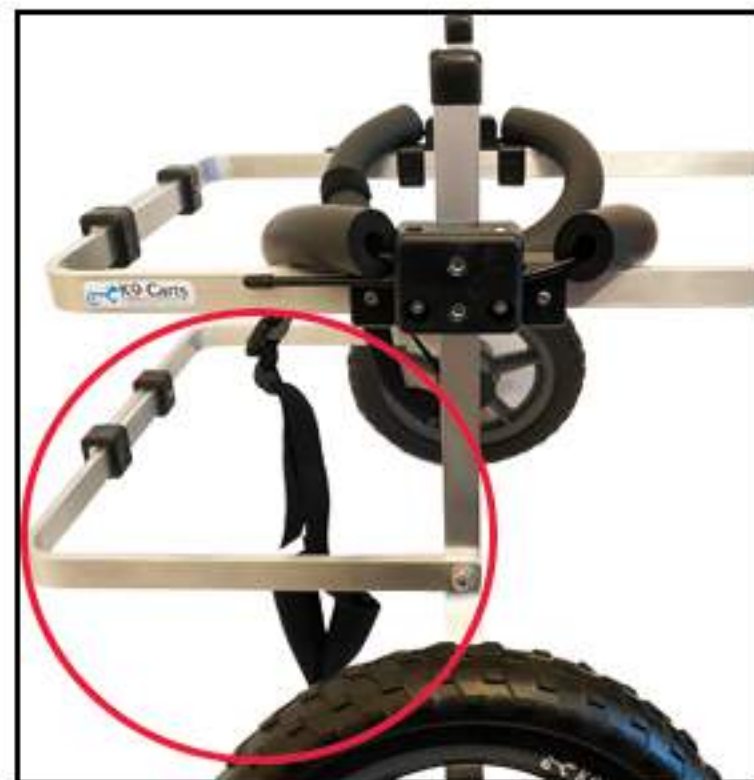
Slide

Lock



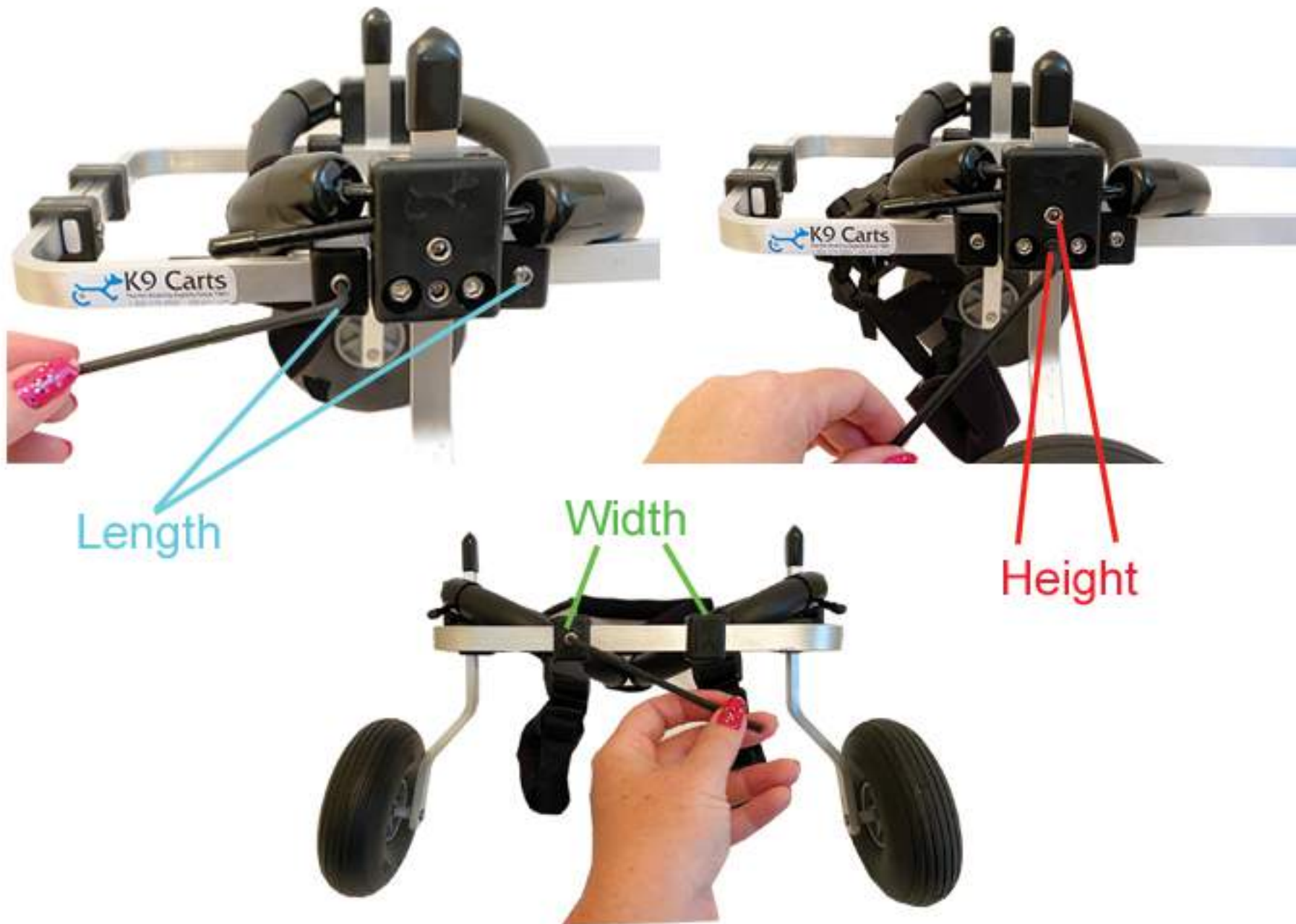
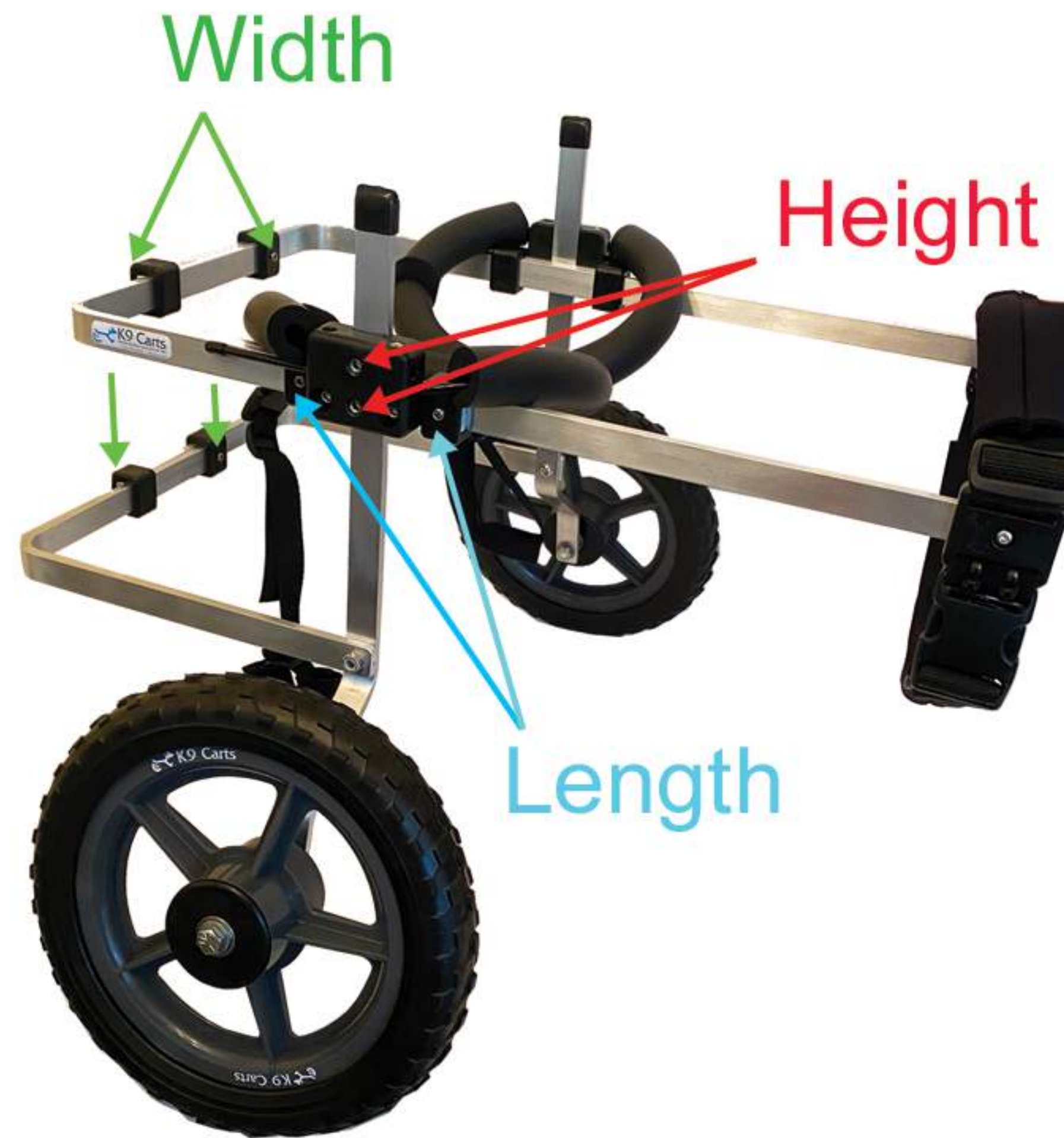
1) Slide Wheel Blade into block. 2) Leave 2" sticking above block. 3) Tighten bottom screw first, then top. 4) Attach caps to top of blade.

4) **Optional Brace.** Only sent for pets of a certain size. Most carts won't have this part. If you receive this part be sure to install it as shown using the screws provided.



# Adjustment Points

(Width adjustment may be tight)



**Height:** Set height so pets back is level (hips level with shoulders. Legs at full extension with bottom pad of foot touching ground. No crouching.



**Length:** Set length so sidebars and straps fit directly behind pets front legs.



**Width:** Set width so you can easily slide your hands through padded rings and frame of cart. There should be a slight gap between your pet and the frame