

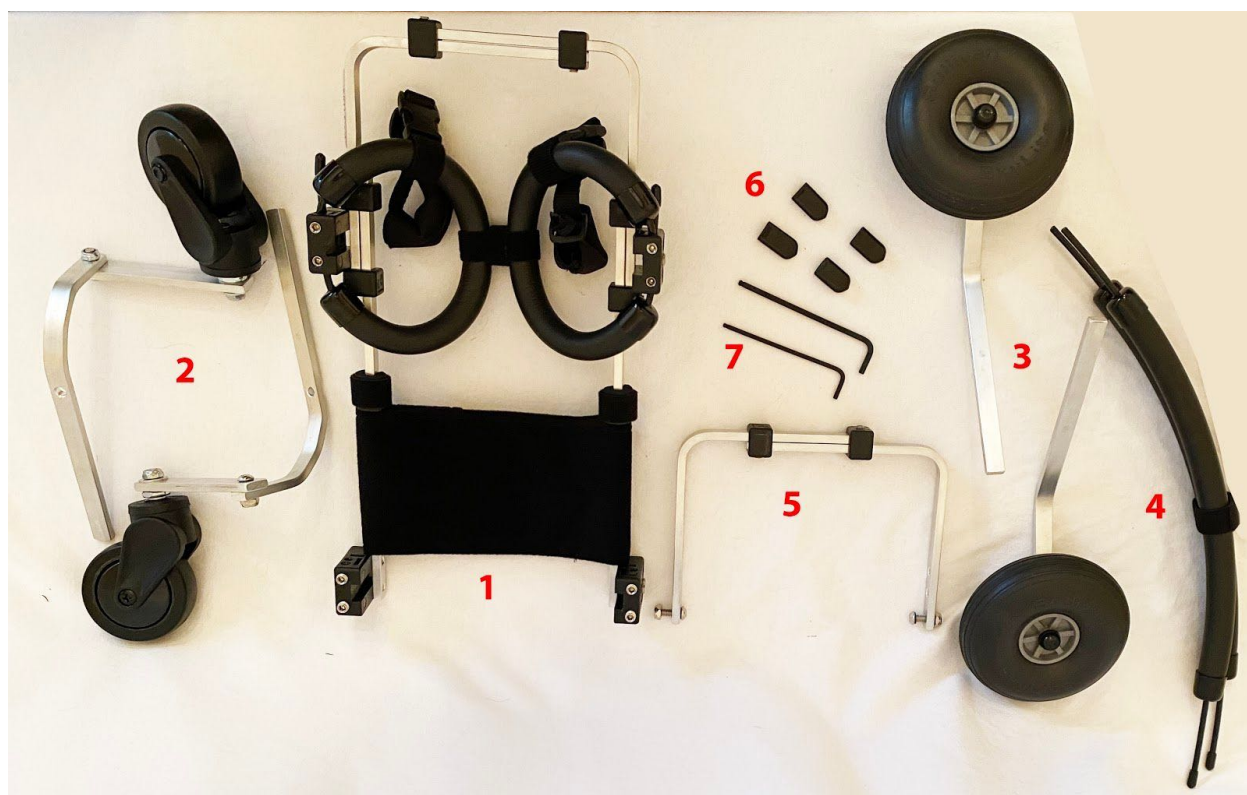


RX Full Support Wheelchair Assembly/Fitting Instructions



Please email pictures of your pet in their K9 Cart from the side, back, front and looking straight down on them for our fitting specialists to evaluate. Info@K9Carts.com

Parts Identifier



1. Main Body: includes rear padded support rings, foot slings and belly/chest support. **Front padded support rings will be installed for pets with weak forelimbs.*
2. Front Wheel Blades with Caster Wheels
3. Rear Wheel Blades with Stationary Wheels
4. Front Padded Support Rings. Left off for pets with moderate forelimb strength.
5. Front Bracing Bar (some carts may also have one for the rear).
6. Wheel Blade Caps
7. Allen Wrenches. Some carts may only have one wrench.

Note: Parts will vary in size and shape for each individual pet. For attaching the bracing bar the XS, SM, MS, M and some ML will require a ½" wrench (not included) and Allen wrench (included). Some ML, LG, XL, and XXL require 2 ½" wrenches (not included).

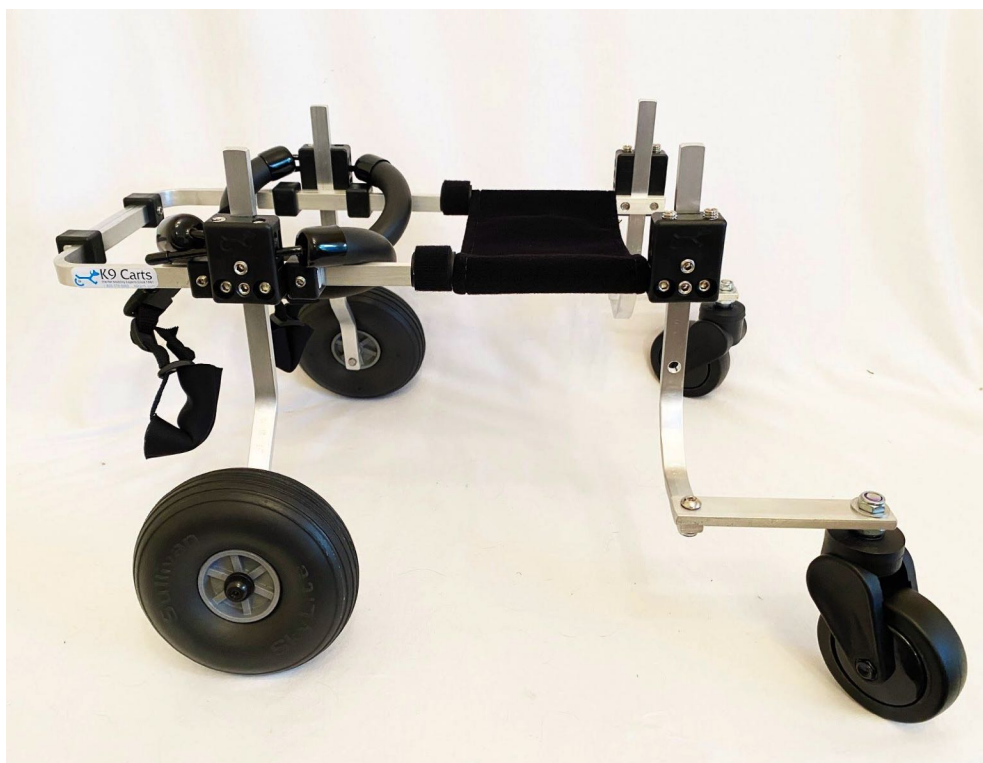
Optional Parts: Headrest, Containment Straps, & Sidebars w/Girth Straps (for converting to Rear Support Cart) are not included or featured in the picture above. If you added or requested these they will also be included in your box.

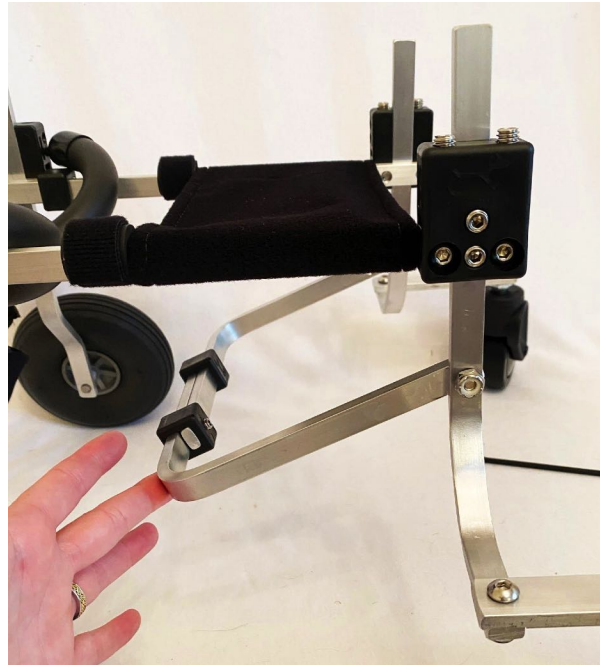


Assembly

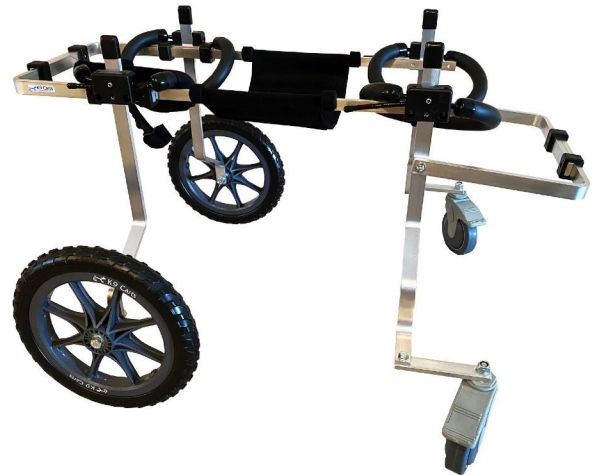
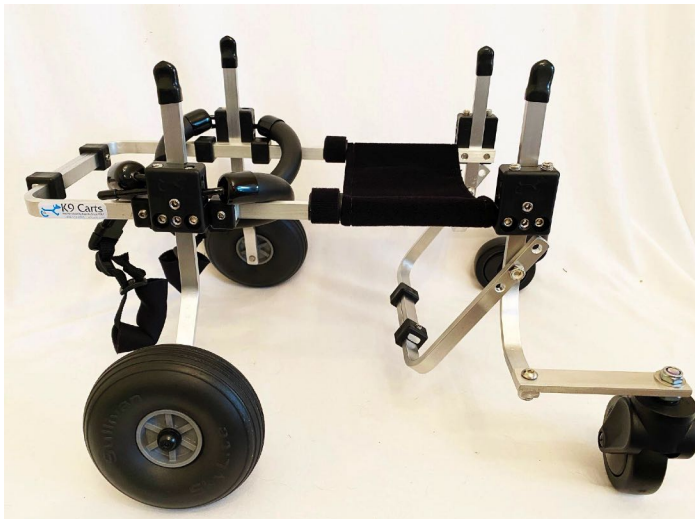


- 1) Slide wheel blades into black blocks and tighten in place using outside set screws as shown above, starting with the bottom screw. Do not overtighten. Top screw should only be tightened until it touches metal. *Front support rings will be installed for pets with weak front legs (not shown).*





- 2) Attach Front Wheel Blade Brace as shown. You'll need to first remove the nuts and bolts from the wheel blades.
- 3) The front brace can be positioned forward or behind the front legs. Most pets using the wheelchair set up for "weak" front legs will have the brace positioned forward.



- 4) Finish by putting black rubber caps on tips of wheel blades.

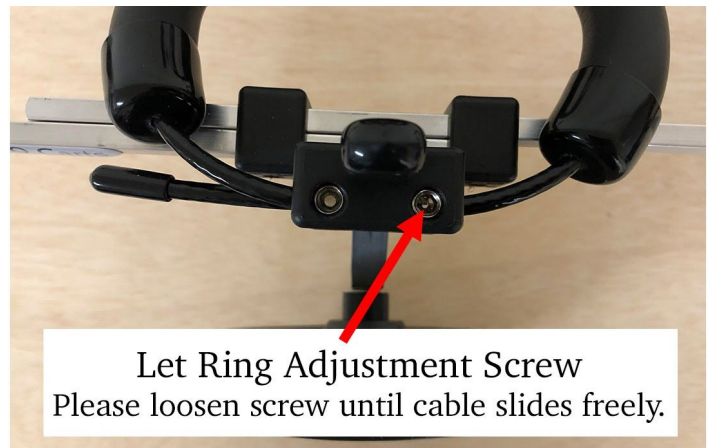
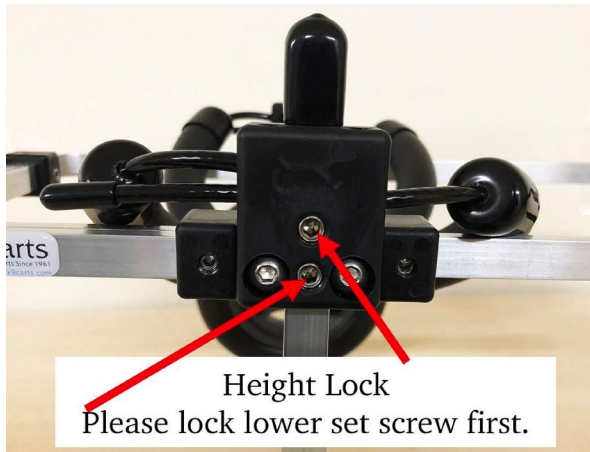
Left: Fully assembled Full Support Wheelchair for pets with **moderate** forelimb strength.

Right: Fully assembled Full Support Wheelchair for pets with **weak** forelimb strength.

Adjusting Your K9 Cart

Height

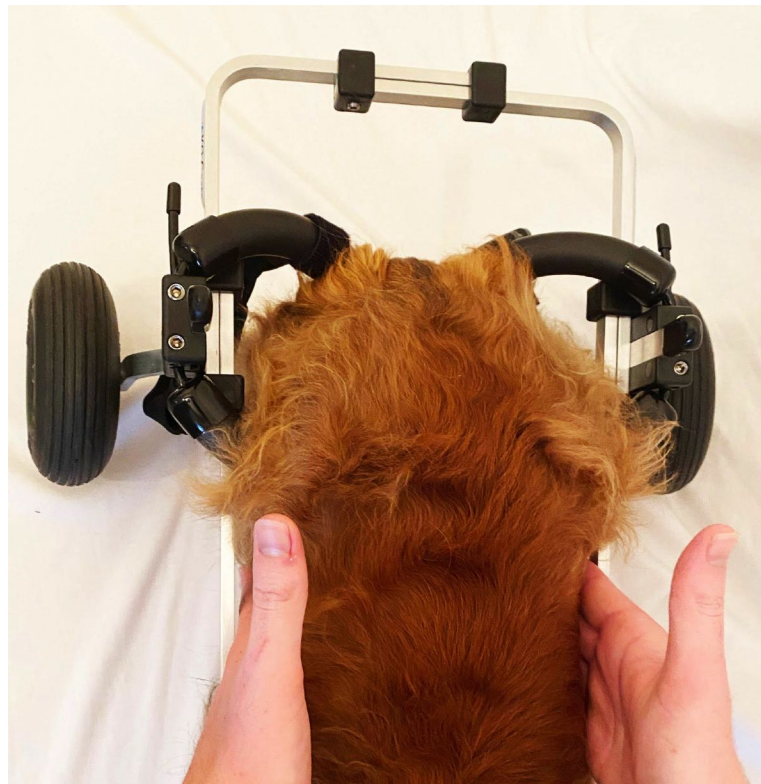
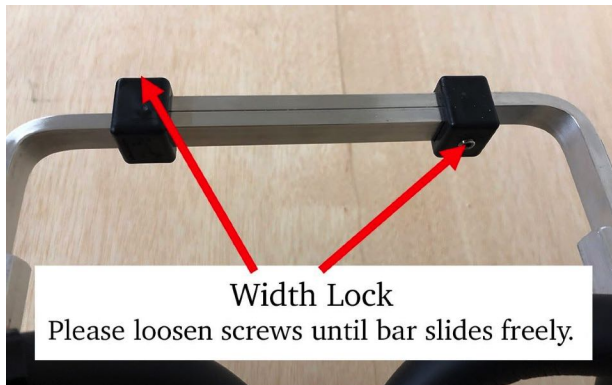
- 1) To adjust the height of your wheelchair you will use the 2 outside set screws found on the outside of the large black blocks. When screws are loose, the main frame will slide up and down on the wheel blades. Set accordingly and lock back in place making sure to lock the bottom screw first and to not overtighten.
- 2) Height can also be adjusted by making the padded support rings smaller or bigger.



Height should be set so your pet's legs are at full extension with paws able to touch flat on the ground. To test height: lift wheels off the ground a couple of inches. If feet still touch the height is too low.

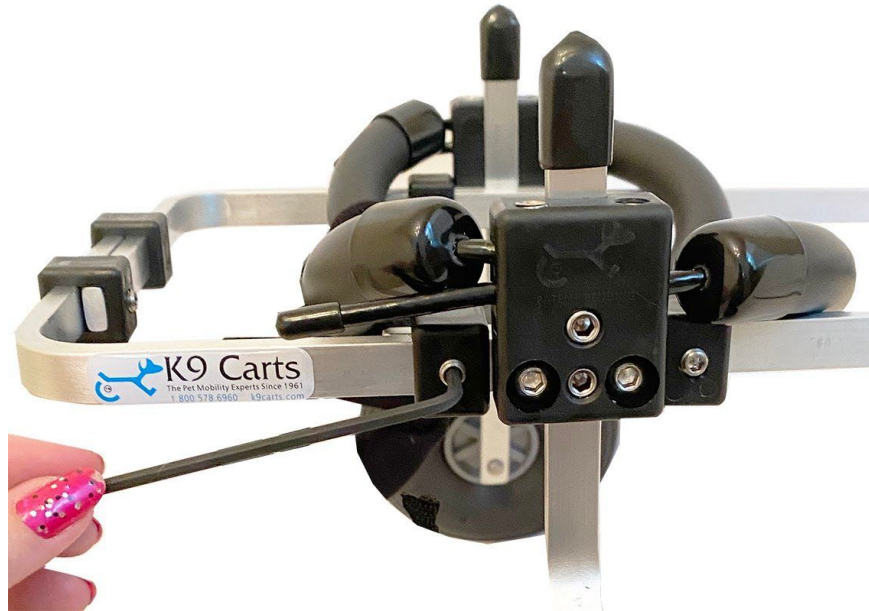
Width

- 1) Loosen set screws on the 2 rear black blocks attached to the back bar as well as bracing bar.
- 2) Slide to position so there's just a slight gap between your pet and the frame.
- 3) Adjust padded leg rings smaller, if width is narrowed, or bigger, if width was widened. Front rings will usually be set bigger than rear rings.



Length

Length should be set so the front block rests next to your pet's shoulders. To adjust length, loosen set screws on smaller black blocks located by rear leg rings. Slide bars to correct setting and retighten screws.



Full Front Support



Moderate Front Support

Foot Slings

Foot slings are only used if your pet is paralyzed and has no use of the rear legs. Open foot sling by sliding the plastic slide up. Place your pet's foot through the opening, catching right above or below the hock. Pet's weight will naturally close the loop around the leg. Adjust length so feet are just barely off the ground.



Pets with short legs will have a single strap system, like shown below. Rest legs on top of the sling.



Converting The Front Support

- 1) To add or remove the front support rings, use the two set screws found on the tops of the black blocks.
- 2) Shorter end of cable, without the rubber cap, will install through the back of the block and only go in a short distance. Lock in place with the set screw.
- 3) Remove cable cap from other end of cable and slide through front of block. Excess cable will stick out the back, this is for adjustment, if needed. Lock in place with the set screw.



Finish by securing rings together in the middle with Velcro wrap.



TROUBLESHOOTING

Answers to Common questions and concerns

RUNNING OVER BACK PAWS- If your pet has any feeling in even one paw then height needs to be set so that paws just touch the ground. If the problem persists, please email us a picture.

ONLY ABLE TO USE ONE REAR LEG- Both paws have to be on the ground. Purchase a protective boot for the paw that knuckles over.

LEANING TO ONE SIDE IN THE RINGS- Place padding (either foam or a towel) on the side that your pet leans against in the supportive rings. This will help center its rear in the rings. Your pet's rear must be centered in the supportive rings.

NOT MOVING IN CART- Depending on the severity of your pet's weakness they may not be strong enough to move the cart on their own. Try attaching a leash to the front to help pull them along.

HOPPING OUT OF CART- Height is most likely not set correctly and is too low.

GETTING SORES IN GROIN AREA- Contact us and send photos. Dogs should never get sores in our carts, unless they have very sensitive skin or are left in the cart for too long.

FEET CANNOT TOUCH GROUND AT LOWEST SETTING- Send photos of the entire pet from side, back and looking down on your pet. Could be that the rings need to be made bigger.

CART TIPPING OVER- If your dog is wild it is possible that it could tip over especially on hilly terrain. Send photos/video to ensure that your cart is correctly balanced.

URINATING OR DEFECATING ON RINGS Pet not seated correctly in supportive rings. Try moving the Velcro wrap forward. Do not remove Velcro wrap.

REMOVING VELCRO LEG RING CONNECTOR- DO NOT REMOVE !

HOW LONG SHOULD YOU KEEP YOUR PET IN ITS CART?- Never leave your pet alone in its cart. Length of time depends on age and activity level. If your pet is older and has not been walking for some time take it easy and exercise little and often.

CAN MY PET LAY DOWN IN ITS CART? If you have a small pet then often they will lay down on their chest or on their bed with their rear up in the air. Eg Dachshunds, Corgis and cats. Otherwise laying down would indicate forelimb weakness

TIME IN CART DAILY- If your pet has not been able to walk for some time then take it slowly and gradually increase the time. Young pets tend to take off and run right away.

USING CARTS INDOORS – Small dogs may use them indoors but watch your furniture as sometimes they bang into chairs and tables. Large dogs you can place them in their cart for their meals if you wish. Place the food dish up on a stool.

WILL MY PET BECOME DEPENDENT ON ITS CART- The only way a pet will become dependent on a cart is because it enjoys going for walks and being active once again. Carts encourage return to mobility. We have had many pets return to full mobility.

WHEN TO DISCONTINUE USE OF THE CART-When your pet regains 100% mobility.

LEG HITTING WHEEL BLADE- Cart is incorrectly fitted possibly leaning to one side of the cart. Send photos.

PET BITING OR FIGHTING WHEN PLACED IN CART- Difficult disposition or pet could be hurting. Send photos.

CORRECT HEIGHT AND LENGTH FOR EXTRA SUPPORTIVE AND FULLY SUPPORTIVE CARTS -Follow fitting instructions and send us photos for evaluation from the side, the back and one looking down on your pet.

MAINTENANCE OF CART- Keep wheelchair clean. Wipe off any dirt with a towel and water. If using in saltwater or at the beach, please wipe off any sand and salt water residue. Periodically check and tighten screws.

If you need replacement parts please call or email us with photos.

We are here to assist you with over 50 years of experience. Photos from the side, back and looking down on your pet and or a video will help us to adjust your wheelchair correctly.

Thank you for allowing us to help your pet with its mobility problems! We truly care!

Glenn, Krys & Barbara